

Dear Guest

As we emerge from lockdowns and look back on the events that made 2020 a unique year to be remembered by everyone around the world, we look forward to a better tomorrow!

The island has been in lockdown for most of the winter which helped in keeping the infections to a low level. The vaccination process is ongoing and hope that most of the adult population of the island will be vaccinated in the coming weeks. We monitor the progress and advise of the authorities and we are constantly updating our teams. We were encouraged with the astonishing success of the vaccination progress in the UK which is our main market.

For over 15 years our priority is the wellbeing of our clients and partners, who enjoy the seclusion of our beach and location. We are now ready to welcome once again you, your family, and friends in what will be the “New Normal”!

**Essential** – Greece has opened up for Tourism on 14<sup>th</sup> May 2021 by relaxing some of the restrictions of lock down. You must wear a face mask at all times when on an airplane, bus, train or ferry travelling to or from Greece; and whilst at airports.

Anyone travelling to Greece must comply with the Greek authorities’ requirements, including testing before travel and completion of a Passenger Locator Form (PLF) before you travel (both into and out of Greece).

For the protocols for arrivals in and departures from Greece please visit <https://travel.gov.gr/>. This site Includes updated information relating to the **full opening** from 14<sup>th</sup> May 2021.

For UK Citizens full details of travel advice and to check for updates and how these requirements apply to you. Please visit <https://www.gov.uk/foreign-travel-advice/greece/>

The links contain a lot of very useful information and are updated regularly so we recommend you please check on these on a regular basis for updates before and during your holiday.

### Your Arrival

In order to allow adequate time for our team to prepare your Villa for you arrival according to the latest health and safety regulations, we have revised the check and check out times. (Check in 17.00 Check out 09.00). **Late Arrivals** - If arriving later than 17.00 or in the evening, on the day before arrival, please contact a member of our Local office: Ionian Travel Ms Olga Vrami: Mobile +306942841787 or email [sales@theorchardvillas.com](mailto:sales@theorchardvillas.com) or what’s up +447771660035 to be given the access code to the main gate and instructions for the Villa key collection.

### Your Accommodation

Our Villas are as comfortable as ever, but you will find a few changes in the way we do things to reduce contact with others whenever possible. Rest assured that in these unprecedented times with ever changing conditions our team will be always willing to assist in making your stay enjoyable.

- All previously printed directories with useful contacts, and information, are now communicated to you by email in the form of a PDF document attachment and QR Codes are displayed in the Villa and bedrooms which can be easily accessible on your phone or mobile device. We recommend you familiarize yourself with the contents prior or soon after your arrival and at the beginning of your stay.
- For your reassurance and safety, we provide, hand sanitizers and antibacterial wipes in the Villa for everyday use. We will also provide an initial supply of single use masks and gloves.
- Health and safety government guidelines mean we must reduce housekeeping and towel provision to just the arrival day. We will offer extra days on request if needed.
- Our Cleaners will visit during the week and will assist in changing linen and towels as required by our guests.

- Laundry – please use the bags provided and place out of the Villa on a designated day when our cleaners will pick them up. The dates will be advised during your stay.
- Household rubbish - Please use the wheeled bins outside the Villa. Please do not leave bags outside the bins.
- Food waste - must go in the caddies and bags provided. Please do not leave food waste outside the Villa.
- Glass and metal - please clean and deposit in bins newly provided by the council on the main road outside the village opposite the church.
- You must vacate the Villa when cleaning takes place.
- All board games and books will not be accessible for this season.
- The remote controls for the TV/DVD/Satellite will be in plastic covers, please do not remove them.
- Sauna rooms in Villa Karydia and Vila Elia will not be operating for safety reasons.

### **Outdoor activities/facilities**

Have fun and relax in and out of the water – with a few small changes.

Please observe all recommendations for the safe use of the pool

Please use hand sanitizers before and after using the shower and the pool.

Please use the outdoor showers before and after using the pool

It is recommended that no more than 4 people at the time use the Pool in Villas Lemonia and Portokalia and no more than 6 people at the time in Villas Karydia and Villa Elia

### **Your Commitment to house rules**

Guests are required to complete a Registration form prior to arrival and return it by email to: [sales@theorchardvillas.com](mailto:sales@theorchardvillas.com) This form will be sent to you prior to your arrival.

Guests are always required to maintain social distancing.

Guests are required to use hand sanitizers upon entry/exit of the Villa.

Your Villa must be aired as much as possible by leaving windows and door open when you are in.

No one must visit your Villa other than the members of your party the owner and any members of local management team but only when necessary.

Guests are required to follow instructions for showering during use of the pool.



VILLA ELIA



VILLA LEMONIA



VILLA PORTOKALIA



VILLA KARYDIA

Our Location: **The Orchard Villas, Yialiskari Bay Estate, Loustri, N/E Corfu, 49083, Greece**

E-Mail: [sales@theorchardvillas.com](mailto:sales@theorchardvillas.com) Tel : +302661033909

**Local office:** Ionian Travel Ms Olga Vrami: Mobile +306942841787

**UK Mobile/ WhatsApp in emergencies:** + 44 7771660035 ☐

14/05/21

[www.theorchardvillas.com](http://www.theorchardvillas.com)



### **If You Feel Unwell**

In case you or a member of your party should feel ill and you display one or more of the following symptoms:

- A Fever
- New and Persistent cough
- A loss of Taste/smell

#### **You must**

- Call the local doctor Dr Spiros Valsamis **Surgery + 30 26630 81018 Mobile + 30 6932716031**
- Contact our local representative.

The Doctor will advise you on the next steps. You and the rest of your party must remain in the Villa unless instructed otherwise by the doctor.

### **Disclaimer**

The Orchard Villas – Owner, partners and authorities are constantly monitoring the development of Covid -19 outbreak with the wellbeing, health and safety of our clients and partners as a top priority. We have fully implemented the protocols as developed and recommended by the Greek government and have put in place preventive measures to reduce the spread of Covid-19. However, we cannot guarantee that our guests will not be exposed to the virus. We therefore request guests to take self-protective measures and adhere to house and local government rules to minimize exposure to themselves and others. By visiting and staying at The Orchard Villas guests acknowledge the potential limitations in the offering of facilities and services may apply due to contagious nature of Covid – 19 and the risk of exposure or infection by Covid – 19. The Orchard Villas does not therefore accept any liability arising from any claims (Or discount requests) of any kind arising out of or relating to Covid 19.



VILLA ELIA



VILLA LEMONIA



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VILLA KARYDIA

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